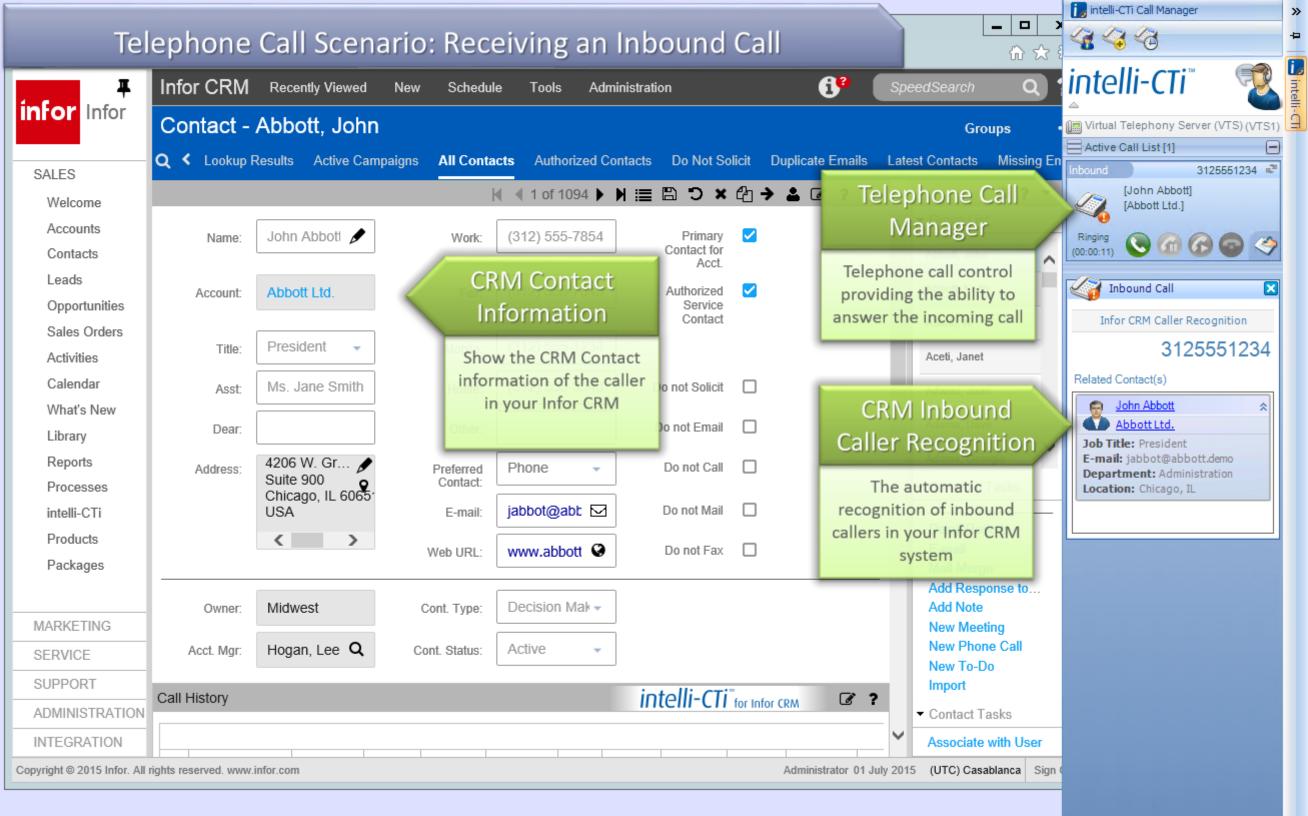
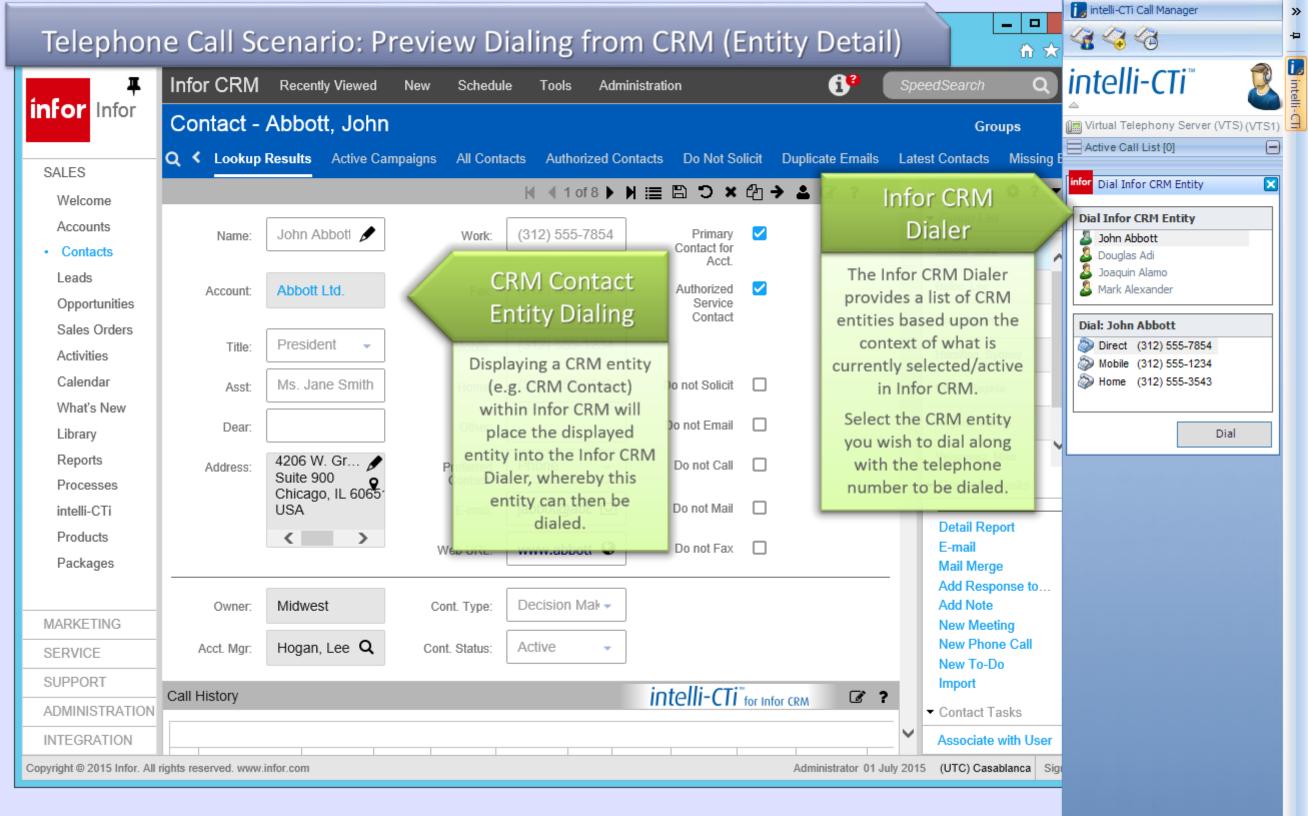




Product Tour (Web)

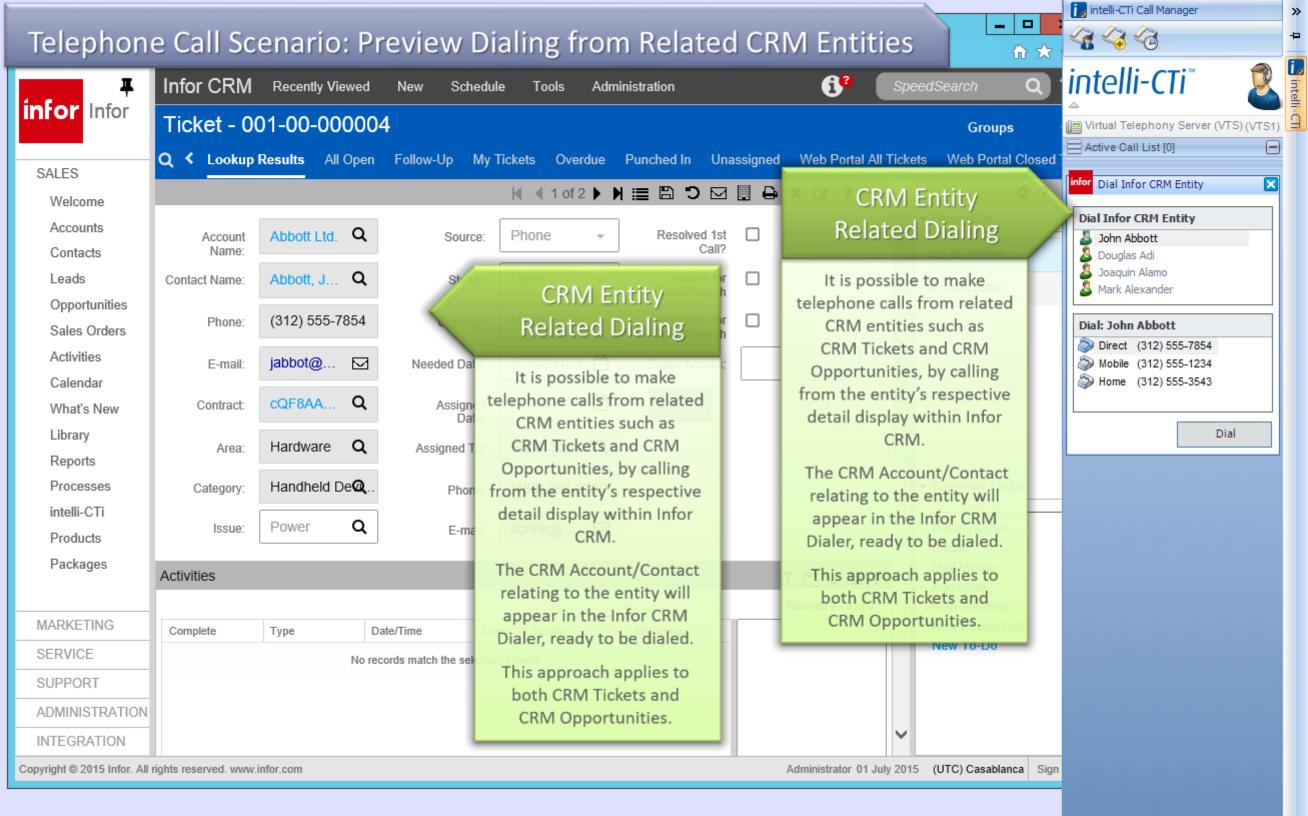


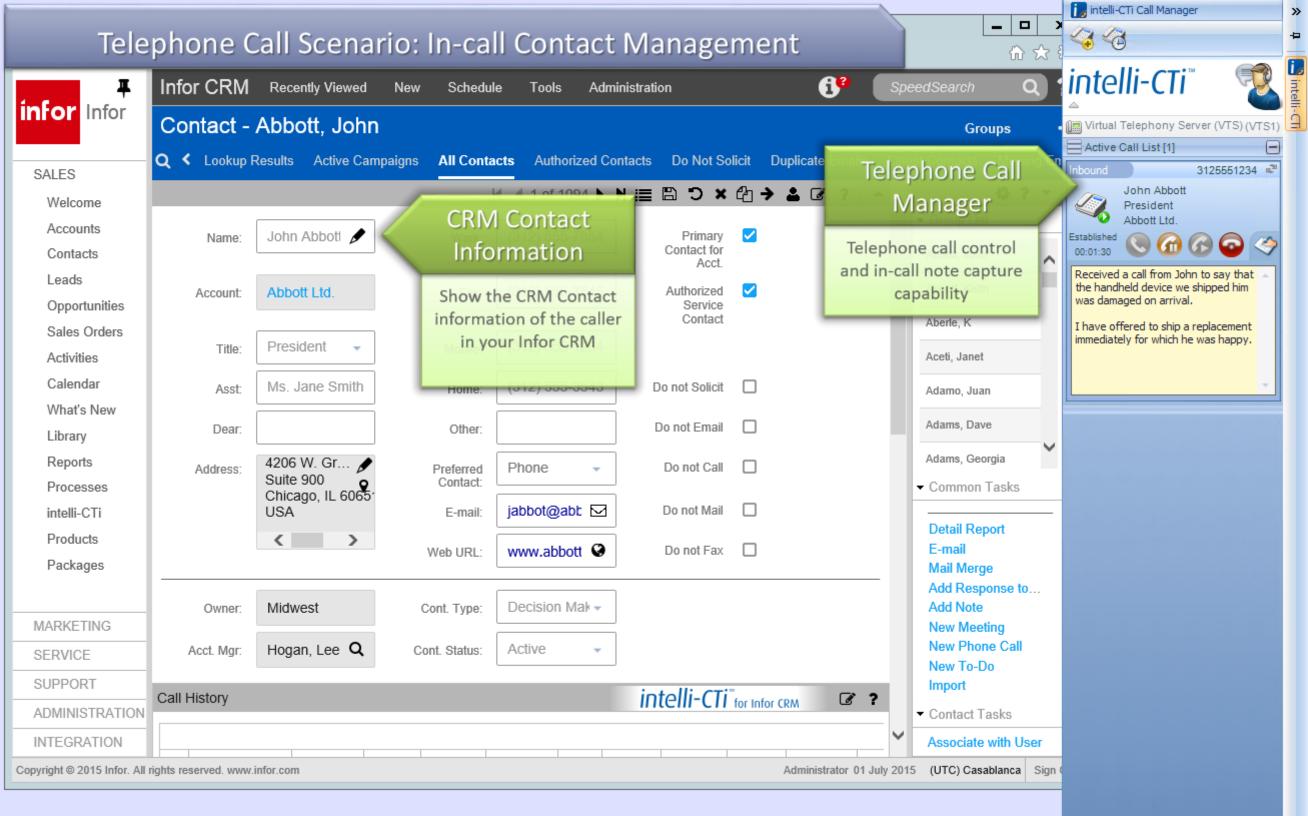


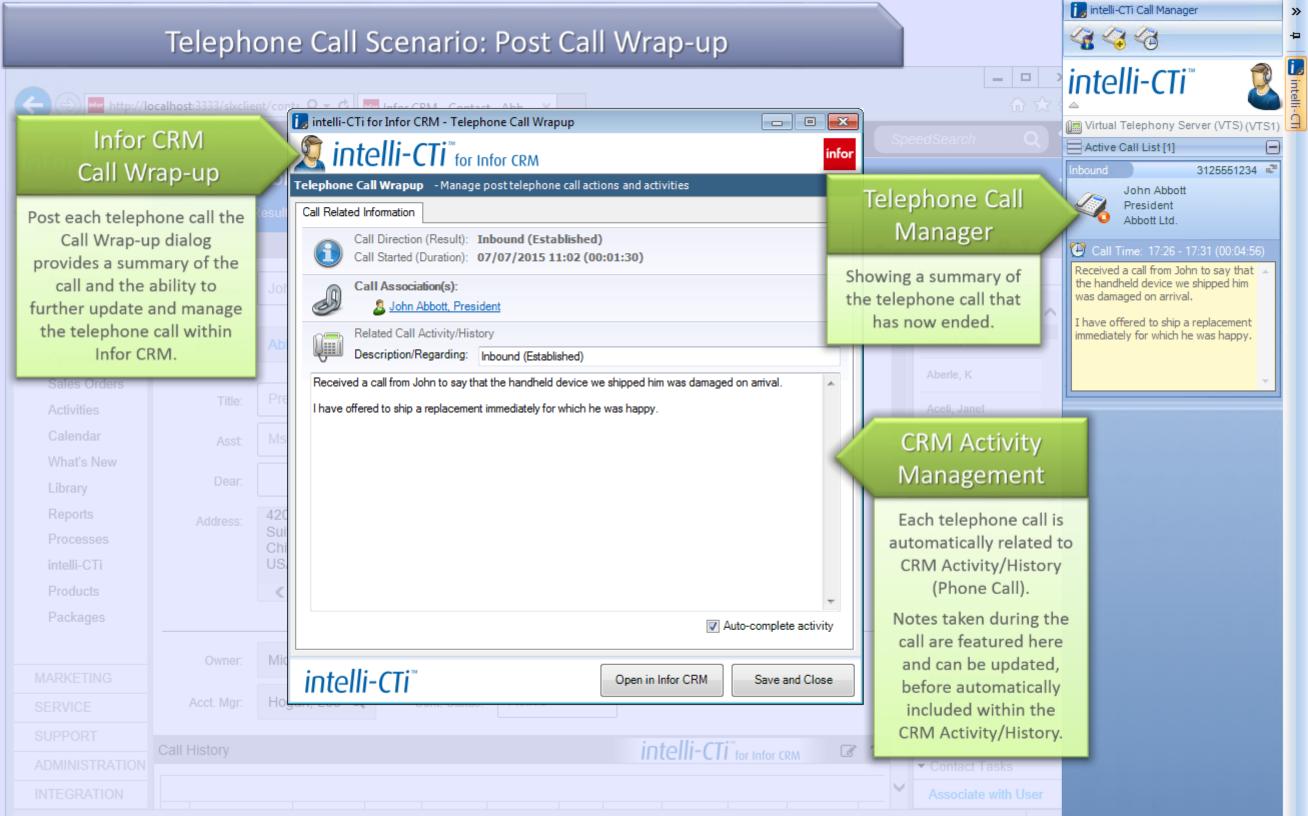


## intelli-CTi Call Manager \_ 0 Telephone Call Scenario: Preview Dialing from CRM (List Dialing) intelli-CTi<sup>™</sup> Infor CRM Recently Viewed SpeedSearch New Schedule Administration Tools infor Infor Contacts Im Virtual Telephony Server (VTS) (VTS1) Groups Active Call List [0] Q Lookup Results Active Campaigns All Contacts Authorized Contacts Do Not Solicit Duplicate Emails Latest Contacts Missin SALES infor Dial Infor CRM Entity X Displaying 1 - 10 of 1094 List Infor CRM Welcome Name Account City Work Phone Mobile Email Acct. State Dial Infor CRM Entity Dialer Accounts Manager John Abbott Contacts Douglas Adi (312) 555-(312) 555jabbot@abb Abbott, John Abbott Ltd. Chicago Lee Hogan 7854 1234 ott.demo The Infor CRM Dialer Joaquin Alamo tted Leads Mark Alexander provides a list of CRM Opportunities (410) 555-(410) 555-Abbott, Keith **Full Systems** MD Dan Barret Elkton entities based upon the 7250 x226 nage Dial: John Abbott Sales Orders context of what is Direct (312) 555-7854 Activities (305) 555currently selected/active Mobile (312) 555-1234 (305) 555-Linda Aberle, K Gates Machine FL Miami 0057 Walsh achine.demo Calendar Home (312) 555-3543 in Infor CRM. What's New (803) 555-Linda Select the CRM entity Aceti, Janet Sama Propety Hilton Head 3842 9153 Walsh Library Dial you wish to dial along with the telephone CRM Contact (619) 555-(619) 555-Ed Summit & Co. San Diego CA number to be dialed. ecte Martinez 4728 List Dialing Dave@Cryst Save Records as Crystal Industries (800) 555-(800) 555-MD Dan Barret Northeast Savage Selecting a CRM entity 4914 x6246 Promote to Dashb ions.demo (e.g. CRM Contact) from Import Export to File a list within Infor CRM. Coca-Cola Amati Georgine Auckland (9) 4503000 Global Ekels Delete will place the selected E-mail entity into the Infor CRM (954) 555-(954) 555-Clearview Pompano Linda FL Southeast → Contact Tasks Dialer, whereby this Corporation Inc. Beach 1010 Walsh entity can then be Associate with Use Disassociate from dialed. (703) 555-(703) 555-Linda Ralph SOLD Out Co. VΑ Southeast Alexandria 1203 2625 Walsh Copyright @ 2015 Infor. All rights reserved. www.infor.com Administrator 01 July 2015 (UTC) Casablanca

intelli







## intelli-CTi – Infor CRM Call Activity Management





SALES

Welcome

Accounts

Contacts

Leads

Opportunities

Sales Orders

Activities

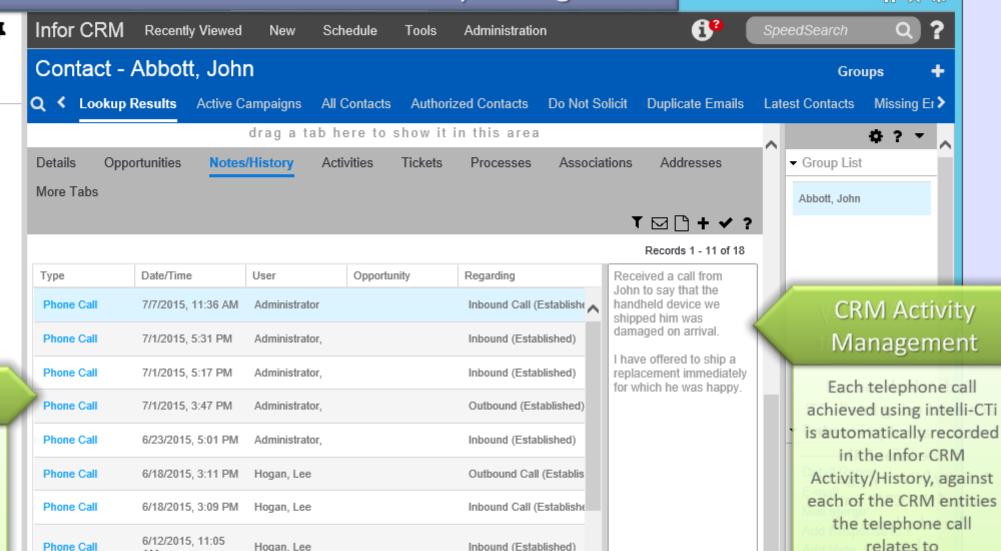
Calendar

What's New

## Phone Call List

Here shows a complete list of telephone calls made and received to a CRM entity (Contact).

This activity list is automatically achieved through the call management of intelli-CTi.



Info Requested

Status Meeting

Call Tickets for Abbott L

INTEGRATION

Phone Call

E-mail

Meeting

<

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4/20/2007, 8:41 PM

4/11/2007, 7:00 PM

4/12/2007, 12:00

Abbott Ltd.-Phase3

Abbott Ltd.-Phase I

Hutchinson, Barb

Hogan, Lee

Hogan, Lee

Administrator 07 July 2015 (UTC) Casablanca Sign Off

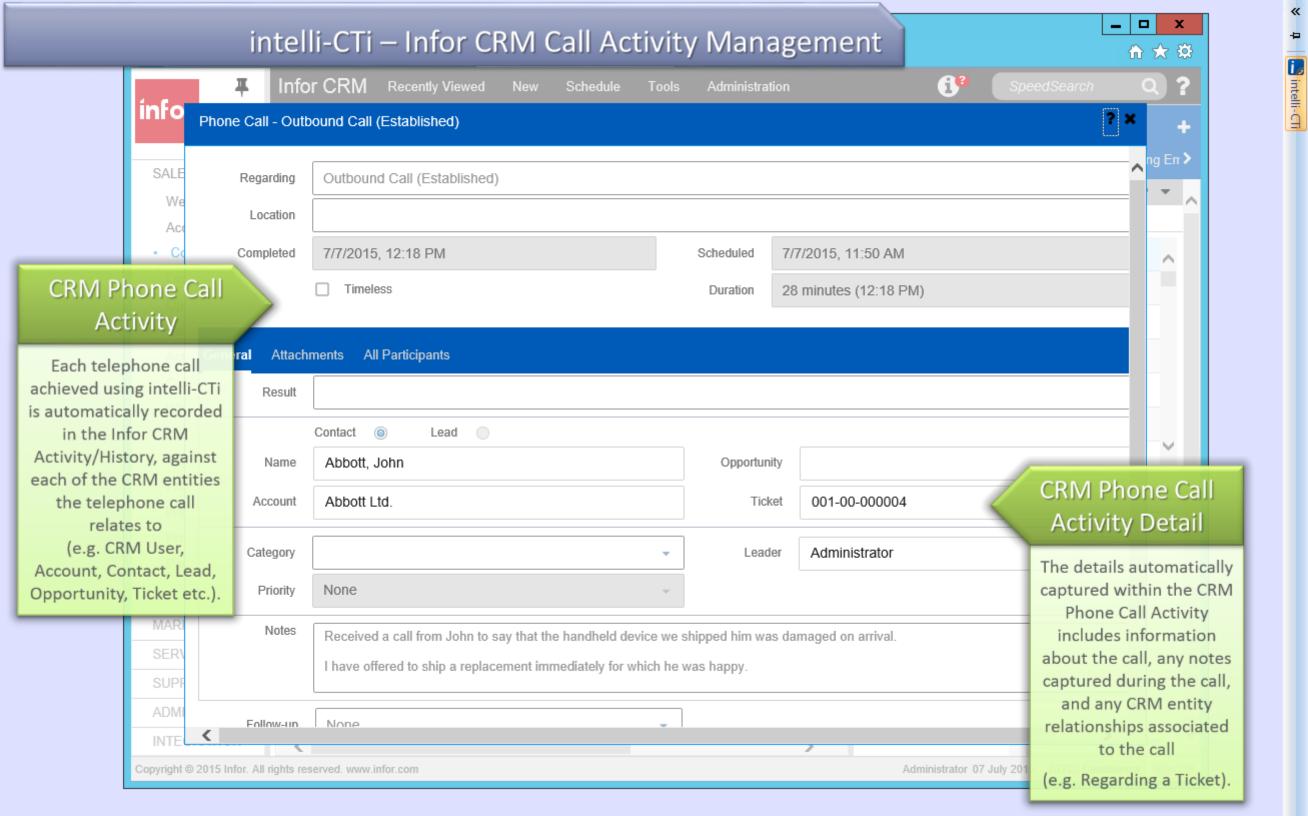
Associate with User

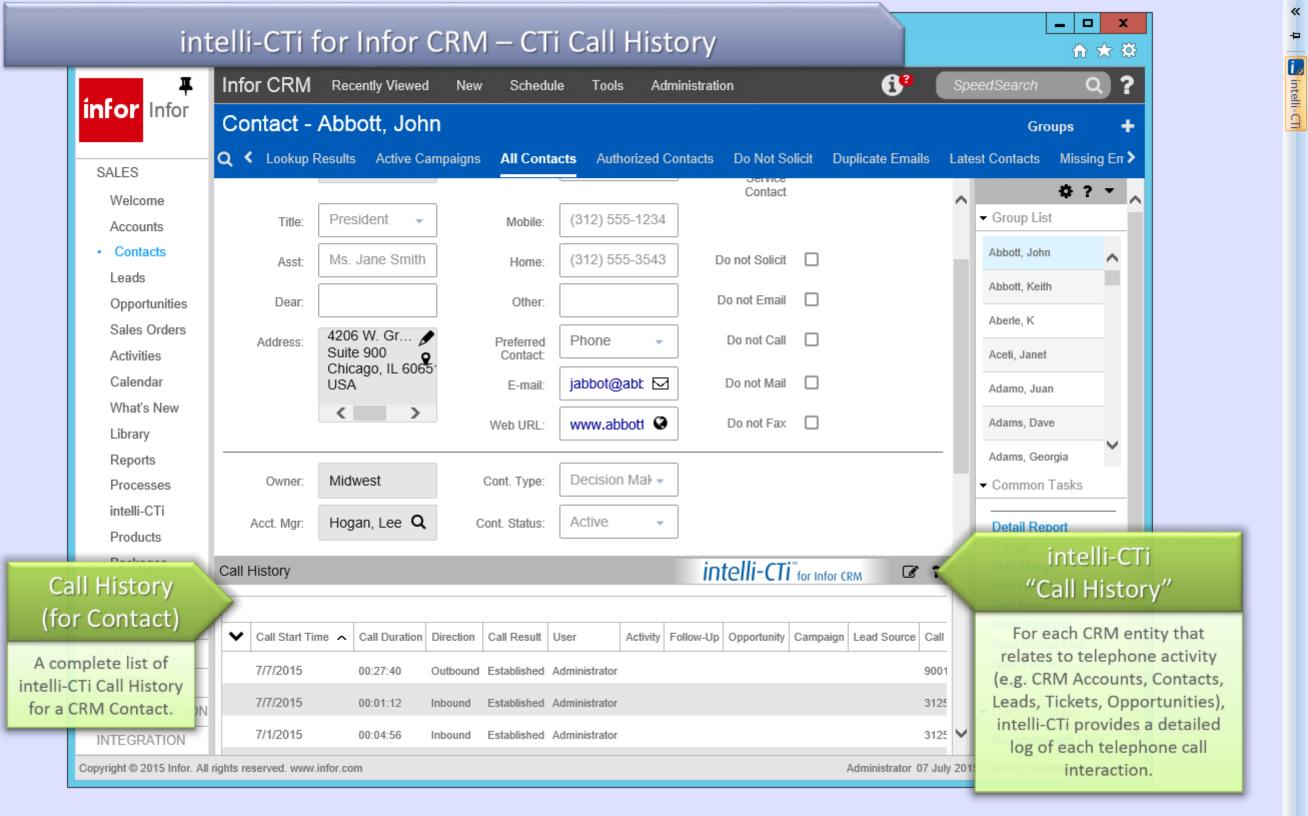
Contact Tasks

(e.g. CRM User,

Account, Contact, Lead,

Opportunity, Ticket etc.).







## intelli-CTi for Infor CRM

